



Announcements

SCN PARTICIPANT CONTRACTS

It is time to renew the contracts between MPHI and the SCN participants. It is important to return these as quickly as possible since data submission for the second half of 2006 begins April 1, 2006, with data due no later than May 1, 2006. If your center has not received a contract by February 9, please contact Lynn Breer, lbreer@mphi.org, 517-324-8397.



Data Status

2004 AGGREGATE REPORT

THE SCN TEAM IS EXCITED TO ANNOUNCE THE 2004 Aggregate Report was distributed by email on January 10. Please feel free to contact us with comments or questions about the report. If you did not receive a copy, please send an email to SCN@mphi.org to request one.

2004 SUPPLEMENTAL REPORT

THE SCN STAFF ARE CURRENTLY WORKING ON A 2004 supplemental report. This report will consist of additional analyses not included in the 2004 Aggregate Report, but may be incorporated in future aggregate reports. The supplemental report will include analyses related to co-morbidity, lead screenings and elevated blood lead levels among children, flu and pneumonia vaccinations among vulnerable populations, plus additional analyses still being discussed. This report should be completed in early February and distributed shortly thereafter.

2005 INDIVIDUAL CENTER REPORTS

PROCESSING INDIVIDUAL REPORTS FOR 2005 will begin in February.

REPORT FEEDBACK

FEEDBACK FROM SCN PARTICIPANTS IS IMPORTANT! The SCN team's goal is to ensure the report reflects your center's data accurately. Please take time to examine the reports and send feedback, or suggestions for improvements that may be incorporated into future editions, to SCN@mphi.org.

2006 DATA

THANKS TO ALL WHO HAVE SUBMITTED THEIR data from the first half of 2006. Please send your invoice after each submission to: Lynn Breer; Michigan Public Health Institute; 2440 Woodlake Circle, Suite 100; Okemos, MI 48864. Please reference the SCN Project Number C-38807-18.

DENTAL SERVICES AND PROVIDER DATA

DURING ANALYSIS OF THE 2004 data, it was discovered that many centers did not include information on their dental services. Please include dental services data and accurate provider data to ensure an accurate representation of your center. (Read how this affected Hudson River in the Site Visits section of this newsletter.)



HRSA Update

INFORMATION TECHNOLOGY NETWORKS OF CARE INITIATIVE

HRSA's HIV/AIDS Bureau has funding opportunities for up to four years to support organizations that promote the enhancement and evaluation of existing electronic information network systems to serve people living with HIV/AIDS in underserved communities. Six demonstration sites will be funded at \$400,000 each, and one Evaluation and Technical Assistance Center will be funded at \$550,000. Eligible Sentinel Center Network participants are encouraged to apply. Visit grants.gov for more information.

SENTINEL CENTERS NETWORK ON THE HRSA DOMAIN

The Sentinel Centers Network is now included as one of the Key Program Areas on the HRSA Bureau of Primary Care's website. You can view the Sentinel Centers Network homepage at <http://bphc.hrsa.gov/sentinelcenters/default.htm>.

HRSA HEALTH INFORMATION TECHNOLOGY TOOLBOX

Working with the HRSA Office of Health Information Technology and the AHRQ National Resource Center for Health IT, HRSA's Bureau of Primary Health Care has recently initiated the development of a health information technology toolbox for safety net health care providers supported by the Bureau. The toolkit will be developed in a question-answer format to help safety net health care providers navigate different components of health IT planning, implementation and evaluation. More information will be sent to SCN participants in a separate email in February.



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Site Visits

SCN team members Ray Kalush and Josh Adams were on the road again during the second week of January visiting another four East coast SCN participants. Site visits to the West coast were also planned for the third week of January, but were postponed due to the severe weather.

OPEN DOOR FAMILY MEDICAL CENTER, INC. (ODFMCI) – OSSINING, NEW YORK

Monday, Jan 8th found Ray and Josh at the main office of ODFMCI in Ossining, NY to meet with Pam Ferrari, Director of Performance Improvement. They also have a site in Port Chester,

NY. ODFMCI uses Medical Manager for their practice management software and they are in the process of implementing Dentrix for their dental encounters. They plan to start using E-clinical on April 1.

They offer a large variety of services including three school based clinics, pre-natal services, dental practice and optometry, mental health and more! ODFMCI collaborates extensively with area physicians for surgeries and other specialized services. ODFMCI has a very large Hispanic population that does not have insurance or the ability to get Medicaid or Medicare because they are not U.S. citizens. It can be quite a challenge to find a provider for some procedures. Pam is very proud of the fact that many physicians in the area volunteer their time. They are careful at ODFMCI to 'spread out' the demands so that no one provider is overwhelmed.

HILL HEALTH CENTER (HHCCT) – NEW HAVEN CONNECTICUT

Tuesday, January 9th, Ray and Josh met with Robert Kilpatrick, Development Director, and Gary Spinner, Chief Operating Officer. HHCCT is still growing and they are renovating the former school next door to acquire more room. They have six clinics, six school-based offices, three drug treatment and three dental centers around the state.

HHCCT seems to 'do it all' in the area of services. In addition to family practice, they provide OB/GYN, internal medicine, optometry, drug treatment, dental, and mental health. All of these encounters are captured by the practice management system called Ideal, but they expect to start using Dentrix for their dental encounters. HHCCT draws patients from all over the state, with the majority of their patients very poor and uninsured. Their population is about 40 percent Hispanic and 40 percent Black.

Gary made the point that a combined approach to many chronic diseases, especially drug abuse, is more effective in creating a positive outcome. They are still evaluating their programs, but have seen encouraging results so far. He also said they are about to implement a form which can be read

directly by the computer. This is their way of moving to an EMR implementation. We look forward to an update on how this is working in the future.

FAIR HAVEN COMMUNITY HEALTH CENTER (FHC) – NEW HAVEN, CONNECTICUT

On Wednesday, the 10th of January, the SCN team met with Katrina Clark, Executive Director; Frankie Santiago, IT Coordinator and Liz Gersten. A special thanks to Liz Gersten for her assistance in organizing and attending the meeting, even though she retired several months ago! This center is in two large houses connected by covered walkways. It is quite a maze and still had a 'homey' feeling. FHC consists of this site, 5 school offices and a clinic for the elderly. The Hispanic population has increased dramatically in the last few years. They currently serve about 70% Hispanic, 15% White and 15% Black. FHC uses PCN, but they are exploring new software solutions, including an EMR.



Katrina Clark, Frankie Santiago, Liz Gersten

The last meeting of the week was with Adam Lipton, Associate Vice President of Information Systems & Communications, on Thursday, Jan 11th. Adam was very informative about HRHC's hardware and software. They use Medical Manager for their PMS, connecting their locations across six counties using T1 lines. Services are provided at 17 sites and 1 dental van. Some of the sites are running on the Cliniflow EMR system, and they are phasing in the other sites as quickly as possible. HRHC serves many migrant workers, including those who tend the grapes on the far end of Long Island!

HUDSON RIVER HEALTH CARE (HRHC) – PEEKSKILL, NEW YORK

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Adam Lipton

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During review of the SCN 2004 Individual Health Center Report, it was noted that the report indicated dental services were not performed even though dental information was included in their data submission. This occurred because the provider file did not include dentists. The 2005 report will now be more comprehensive with an updated provider file.

Stay Connected

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TECHNICAL ASSISTANCE

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